

Competition Terms and Conditions

The Promotion

Whitsunday Regional Council t/a Whitsunday Coast Airport the 'Promoter' is running a Promotion where the following prize pool is available to WIN:

For two (2) people:

- a) Direct return airfares from Adelaide Airport to Whitsunday Coast Airport with Jetstar Australia;
- b) Three (3) night's accommodation at Heart Hotel & Gallery, a bottle of bubbles on arrival and a late checkout;
- c) Return Whitsunday Coast Airport transfers with Whitsunday Transport Company and;
- d) A day trip on board Cruise Whitsundays' - Camira Sailing Adventures,

(Total Prize Pool up to the value of \$2,500)

Travel days are restricted to Sunday, Wednesday and Friday as per Jetstar's schedule at the time of promotion. Additional nights' accommodation can be added at the winners own expense. Black out dates apply to all Queensland School Holidays.

Who can enter

Entry is open to residents that reside in South Australia, aged 18 years of age or older except for employees and immediate family members of the Promoter.

Immediate family referenced in these terms and conditions refer to spouses, de facto spouses, children or step-children (whether natural or by adoption).

The Promoter reserves the right to request the Winner to provide proof of identity and proof of residency at the nominated prize delivery address and/or proof of entry validity in order to claim the Prize.

Proof of identification, residency and entry considered suitable for verification is at the discretion of the Promoter.

Number of Entries permitted

Entrants may enter as many times as they like ensuring they are in accordance with the 'how to enter' conditions. There is one (1) prize in total.

How to enter

The details of how to enter the competition are set out on the Whitsunday Coast Airport website – www.whitsundaycoastairport.com.au

Entrants may enter the competition by:

- Following Whitsunday Coast Airport on Instagram and/or Facebook, and
- Tagging a friend you would take on holidays to the Whitsundays.

Entrants are required to take full responsibility for the content of their entry and any other information they transmit to other internet users and for ensuring that their entry complies with these terms and conditions.

If an entry cannot be verified to the Promoter's satisfaction, the entry will be deemed invalid. The Promoter may, in its absolute discretion, edit, modify, delete, remove or take-down any part of the entry.

An entry must not include any content that contravenes any law, infringes or can potentially infringe the rights of any person or is or can potentially be insulting, inflammatory, defamatory, obscene, offensive, discriminatory, indecent or otherwise objectionable or inappropriate which includes without limitation, any content involving nudity, malice, racial discrimination, violence and/or swearing.

Any entry that is made on behalf of an Entrant by a third party will be invalid.

The Promoter reserves the right to disqualify any Entrant who tampers with the entry process, who submits an entry that is not in accordance with these terms and conditions or who has, in the opinion of Promoter, engaged in conduct in entering the Promotion which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Promotion and/or Promoter.

Any questions, comments or complaints about this Promotion must be directed to the Promoter and not to Facebook/Instagram or other media platforms.

When to enter

The Promotion commences on Monday 1 September at 12.00pm AEST and concludes on Monday 8 September 2025 at 12:00pm AEST. Entries must be received by the Promoter prior to the Promotion's close date and time.

The entry submission time will be in accordance with the time stamp upon submitting the post.

The Promoter accepts no responsibility for any late, lost or misdirected entries not received by the Promoter.

Determination and Notification of Winner

One (1) Winner will be determined from the entries that are valid in accordance with these terms and conditions by random by the Promoters Communications and Marketing Team by COB AEST Wednesday 10 September 2025 at 83-85 Main Street, Proserpine QLD 4800.

The Winner will be notified by private message or by tag on the competition post by COB AEST Wednesday 10 September 2025 at 83-85 Main Street, Proserpine QLD 4800.

The Winner will also be officially announced by the Promoter via their Official Facebook and/or Instagram page by COB on the day the Winner has been notified and accepted the Prize or next business day.

The Promoter's decision is final and the Promoter will not enter into correspondence regarding the Promotion's result or any other decisions the Promoter makes in connection with the Promotion.

The Prize will be awarded to the named person who has submitted the entry. In a dispute, the Prize will be awarded to the account holder of the entry mechanism used to submit their entry (i.e. Facebook account holder).

Should an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

If the Winner does not claim the prize within three (3) business days of being notified then they will forfeit the Prize and the Promoter reserves all rights to manage the Prize in a manner that they see accordingly. The Winner of the unclaimed prize will be notified via email and or phone business days after the initial notification advising the of the forfeit.

Upon the Winner being determined and the Prize being accepted, the Winner will be required to adhere to the terms and conditions including any further terms and conditions imposed by Jetstar Australia, Accommodation Provider and Tour Operator.

The Prize cannot be transferred to another person or redeemed for cash.

General

Entry into the Promotion is deemed acceptance of these terms and conditions and the terms and conditions as specified by Jetstar Australia, Accommodation Provider and Tour Operator.

Prize is to be booked by 31 May 2026, block out dates apply. Travel days are restricted to Sunday, Wednesday and Friday as per Jetstar's schedule at the time of promotion. Additional nights' accommodation can be added at the winner's own expense.

To the extent of any inconsistency between these Terms and Conditions and any other reference to this Promotion, these Terms and Conditions prevail.

The Promotion is in no way sponsored, endorsed or administered or associated with Facebook and Instagram.

Facebook membership and the use of Facebook generally are subject to the Facebook terms and conditions of use available at https://www.facebook.com/policies_center/

Instagram membership and the use of Instagram generally are subject to the Instagram terms and conditions of use available at <https://help.instagram.com/581066165581870/>

The Promoter, subject to relevant legislation, reserves the right to amend, cancel or suspend this Promotion if an event beyond the control of the Promoter corrupts or affect the administration security, fairness, integrity or proper conduct of this competition. The Promoter will disqualify any individual who has tampered with the entry process or any other aspect of this competition.

The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.

If for any reason this Promotion is not capable of running as planned, including (without limitation) due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any causes beyond the control of the Promoter, the Promoter reserves the right in its sole discretion take any action that may be available, and (without limitation) to cancel, terminate, modify or suspend the Promotion, subject to any direction given under State Regulation.

Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the internet service provider used.

Any entrant found to be using any form of software or third-party application to enter multiple times (including scripting software) will have all entries invalidated and any claim to any prize will be invalidated. If such an entrant is awarded a prize and then found to have breached this clause, the entrant must immediately return any awarded prize to the Promoter. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any relevant requested documentation to the Promoter upon request.

An entrant may not use a third party (including online competition entry site) to enter on their behalf, except where the entrant needs to use those services of that third party to enter due to a disability. If the preceding sentence has been breached, the entrant will have all entries invalidated, any claim to any prize will be invalidated and where such an entrant has already been awarded a prize before being

found to have breached this clause, the entrant must immediately return any awarded prize to the Promoter. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request.

The Prize must be accepted in full, and no compensation will be payable if a Winner is unable to use or accept the Prize as stated. The Prize is not exchangeable or redeemable for cash or other goods or services and cannot be transferred to any other person. The Provider is not liable for any flight/hotel/event cancellations or any event that prevents travel or any circumstances that are related to the Winners use of the Prize. The Promoter recommends the Winner takes travel insurance for any unforeseen circumstances.

The Promoter reserves the right to re-determine the Winner in the event of an entrant, claiming to be a Winner, being unable to satisfy these Terms and Conditions.

Copyright, Statutory guarantees, Waiver and liability

In consideration for the Promoter awarding the prize to the Winner, the Winner hereby permits the Winner's submission image as photographed or during the Winner's participation in the Prize to appear in connection with the Promoter, or the advertising or marketing thereof, in any media whatsoever throughout the world and the Winner will not be entitled to any fee for such use.

The Promoter acknowledges that the entrant may own intellectual property rights (including copyright) in any material created or otherwise submitted to the Promoter in connection with the entrant's entry or participation in any aspect of the promotion (Works). The entrant does not transfer their intellectual property rights to the Promoter by submitting an entry. The entrant hereby grants the Promoter a non-exclusive, irrevocable, perpetual, worldwide licence to use the Works (including modifying, adapting or publishing the Works, whether in original or modified form, in whole or in part or not at all, to use, modify, delete from, add to, publicly display and reproduce, the photo(s), including without limitation, in any online media formats and through any social media channels, pages or accounts) for the sole purpose of running the promotion, promoting and celebrating the promotion and future promotions and agrees that the Promoter may assign and/or sublicense the Works to third parties for this same purpose. Should the Promoter wish to use an entrant's Works for any other purposes, it will contact the entrant to discuss licensing opportunities.

The entrant acknowledges and agrees that neither the entrant nor any third party shall be entitled to any fee, royalty or other consideration in respect of such licence. If the entrant holds, now, or at any time in the future, any so called "droit moral" or moral rights in connection with the Works, the entrant unconditionally and irrevocably consents, for the benefit of the Promoter and all of its assignees, licensees and sub licensees to minor alterations to the Works which may be required for print or display purposes such as resizing and minor colour correction notwithstanding that such conduct may amount to derogatory treatment of the Works for the purposes of the Copyright Act 1968 (Cth) (Copyright Act). All Entrants consent to attribution by either full name or social media handle in satisfaction of their right to attribution under the Copyright Act.

In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability to proceed with the Promotion on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel the Promotion and recommence it from the start on the same conditions, subject to any directions given under State Regulation.

The Promoter does not exclude any rights and remedies in respect of goods or services under the Australian Consumer Law in the Competition and Consumer Act (2010) (Australian Consumer Law) which cannot be excluded, restricted or modified. However, the Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter is not responsible for any incorrect or inaccurate information, either caused by entrant or for any of the equipment or programming associated with or utilised in this Promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.

The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

All entries become the property of the Promoter (with the exception of any intellectual property rights comprised therein). The Promoter collects personal information about you for the purposes of conducting this promotion but no further use of this information will be made without prior consent.

All entries become the property of the Promoter (with the exception of any intellectual property rights comprised therein). All opt-in entries will be entered into a database and The Promoter may use the entrant's names, addresses and telephone numbers for future promotional, marketing and publicity purposes in any media worldwide without notice and without any fee being paid unless otherwise advised by the entrant. By opting-in, entrants confirm that they allow their details to be used for this purpose. If entrants no longer consent to their details being used for future marketing purposes, the entrant should contact The Promoter on their details set out below. Any request to update, modify or delete the entrant's details should be directed to The Promoter.

Additional Terms

PRIZE – JETSTAR FLIGHTS

- (1) One prize consisting of 2x return airfares on Jetstar Airways (JQ) departing from Adelaide (ADL), arriving in Whitsunday Coast (PPP), up to a maximum value per prize of \$2,500 (AUD), as further detailed below ("**Flights**").
 - (a) Conditions that apply to the Flights:
 - (i) Flights must be booked by 31/05/2026. The Prize winner and companion must travel together.
 - (ii) Each passenger will receive a Starter Plus bundle including; standard seat selection, 7kg carry-on baggage, 20kg checked baggage and an in-flight meal deal.
 - (iii) Flights must be requested via Whitsunday Regional Council with Jetstar and are subject to availability.
 - (iv) Flights will be subject to Jetstar's conditions of carriage and other conditions may apply.
 - (v) The winner is responsible for their own expenses in relation to any travel required to get to the departure destination or other associated costs with claiming or using the Prize including but not limited to accommodation, travel insurance, meals, spending money, visas/border entry requirements, ground transfer costs and any Government/airport levied taxes.